

## **FAQ –SYRACUSE TOWER CLIMB 2020 MAY 17, 2020**

### **Climbing Details**

#### **How long is the T2T Tower Climb at AXA Towers?**

You will be climbing up to the 19th Floor –that’s 500 steps?

#### **How many steps are there per flight?**

The number of steps vary per flight. There are a total of 500 steps.

#### **Do I have to climb all the way to the 19th Floor in order to participate in the T2T Tower Climb?**

No, there will be several bail out floors throughout the climb.

#### **Can I climb more than one time up?**

Yes, we will be doing a POWER HOUR - where anyone wishing to compete with themselves to see how many times you can go up in one hour. The Power hour will begin at 8:30 am and conclude at 9:30. At 9:30 all climbers will begin and can go up as many times as they wish before the event ends at 10:30 am.

#### **Will there be medical assistance if necessary?**

There will be medics on the premises in the event of an emergency.

#### **Will hallways be included in the climb distance?**

Yes, participants will pass through a couple of hallways during the climb.

#### **What direction does the stairwell wind?**

The stairwell winds to the right.

#### **Is there a limit on how many people can register?**

No! The more the merrier.

#### **How long does the T2T Tower Climb take?**

This depends on your fitness level, speed and time spent resting. Everyone will finish at a different pace. Competitive Climbers may finish the 19 -story climb in less than 5 minutes, while non-competitive participants will likely finish in 15-45 minutes. Keep in mind you can go up as many times as you would like before the conclusion of the event or you can participate in the power hour. Please Note: All climbers use elevator to go down (not the stairs)

### **Is this a timed climb?**

Yes. Each climber will get a timing chip. In order to receive an accurate time, please make sure your bib is clearly visible on the front of the shirt.

*Check back shortly for information on wave assignments and the link to the website with official results!*

### **I might get tired and be unable to finish, what should I do?**

Slower climbers should move to the left, allowing faster climbers to pass on the right. No problem, just find a volunteer or staff member who can escort you to the nearest rest area and direct you to an elevator.

### **I'm a first responder; can I wear my bunker/turnout gear, scott packs, etc.?**

Yes, you may wear turnout gear. We encourage it!

### **What is a "Competitive Climber"?**

A Competitive Climber is a stair climber who routinely participates in stair climb events and can run up the stairs, completing the climb in a very fast time.

### **Can I bring my cell phone?**

While it is strongly discouraged, you may bring your cell phone.

### **Packet Pick-up**

#### **When can I pick up my registration packet (bib and t-shirt)?**

Stay Tuned... We are working on this. Place and Time will be communicated via email as the event approaches.

On Saturday MAY 17, 2020 (day of event), you can pick up your bib and t-shirt starting at 7:30 am at AXA towers. All climbers MUST have a bib in order to participate.

### **Event Day Information**

#### **What time should I arrive at AXA Towers?**

We will be open at 7:30 am for new registration and packet pick up.

We recommend you come at least 30 minutes before you climb and in time for the Opening Ceremonies.

8:30 am - 9:30 am - POWER HOUR for competitive climbers

9:30 am - Opening Ceremonies

9:45 - 10:45 - First Responders and the General Public will climb

10:45 am - Closing Ceremonies and Awards

### **Where are the AXA Towers?**

Please use GPS: 100 Madison Street, Syracuse, NY

### **Is parking available?**

Parking is available in the area.

### **Is a bag check area provided?**

Due to strict security regulations, we are unable to check bags larger than a ziplock bag. The Foundation is not responsible for any personal items/valuables.

### **Can my friends and family wait for me at the finish line on the 19th Floor?**

No. Due to space limitations and security restrictions, no spectators are allowed at the finish line. They can greet you when you exit the building after an elevator ride down!

### **Will I receive an event t-shirt?**

Yes. All participants in The T2T Tower Climb will receive an event t-shirt and finisher's medal. T-shirts can be picked up at the designated packet pick-up location.

## **Registration & Minimum Fundraising Details**

### **What is the entry fee for the T2T Tower Climb?**

The entry fee for all climbers, including First Responders/Military, is \$40. Entry fee for children 17 and under is \$20.

### **Is there a fundraising minimum?**

Yes, there is a mandatory \$100 minimum fundraising requirement for all participants in addition to the entry fee. First Responders/Military and children 17 and under have no minimum fundraising requirement. The minimum fundraising is PER PERSON, not PER TEAM.

### **Why is there a minimum fundraising requirement?**

The goal of this event is to raise money to honor first responders and military heroes. Proceeds will benefit the Foundation's various programs including our *Smart Home, Fallen First Responder* and *Gold Star Family Home Program*. To learn more about the Stephen Siller Tunnel to Towers Foundation and our programs, please visit [www.tunnel2towers.org](http://www.tunnel2towers.org)

**Is there a minimum age to participate?**

No, there is no minimum age to participate. Children 17 and under must have parent permission to participate.

**When is the deadline to register for the T2T Tower Climb?**

Anyone can register for this event until the start of the climb. Please note, if you register after we close online registration or in person at the event our prices go up so register early to save.

**Here's the schedule for registration:**

**WEDNESDAY MAY 13, 2020 at 11:59 pm REGISTRATION WILL OFFICIALLY CLOSE AND REGISTRATION WILL INCREASE TO \$140 for adult and competitive registration options. First Responders and Children will remain at \$40 and \$20 respectively.**

Anyone wishing to register can do so at Packet Pick Up on Friday or the morning of the climb between 7:30 am and 8:30 am .

**When is the deadline to meet the \$100 minimum fundraising requirement?**

**Each participant must meet the fundraising requirement by Wednesday May 13, 2020 at 11:59 pm.** Participants must agree to meet the minimum fundraising requirement in order to register. If the fundraising minimum is not met by this deadline, participants' credit cards will be charged \$100 or the difference, should a portion of the \$100 minimum be raised. First responders and military registrants (ID required) are not required to raise \$100.

**Can I immediately make a donation of \$100 in addition to paying the entry fee instead of fundraising to meet the minimum requirement?**

Yes. Once you have completed your registration, you can make a donation of \$100 on your individual fundraising page.

**My company has a matching gift program. Can a matching gift count towards my minimum fundraising requirement?**

Yes, but only if the matching gift is received by Monday, May 11, 2020.

**Is any portion of my entry fee tax-deductible?**

No. The entry fee helps cover the cost of producing the T2T Tower Climb, and includes a participant t-shirt . This is why fundraising is so important! All donations made or raised above and beyond your entry fee are tax-deductible to the fullest extent allowed by law.

**If I am no longer able to make it to the T2T Tower Climb after registering, can I get a refund or have someone else climb in my place?**

No, participation is non-transferrable and registration fees are non-refundable. Your registration fee will become a fully tax-deductible contribution.

## **Team Information**

**How do I form a team?**

You can form a team while you register online by selecting the option to "Create a Team". You will become the Team Captain and will be asked to enter the Team Name. Those who wish to join your team can then register by selecting the option to "Join a Team."

**Is there a limit on team size?**

No - sign up as many teammates as you can!

**Does each member of a team need to raise the \$100 minimum?**

**Yes. Each team member is responsible for meeting his or her own \$100 minimum fundraising requirement in addition to the \$40 registration fee. *All donations must be credited to an individual participant.***

**I am a Team Captain. Can I enroll all members of my team at one time?**

No. We ask that you register multiple participants as separate transactions.

**Can I pay for my whole team by company check?**

Yes, a team can submit one check from its company for every team member's registration fee.

**How do we register our company team if paying by check?**

Please contact [Syracuse@tunnel2towers.org](mailto:Syracuse@tunnel2towers.org) if you plan to pay by company check.

**Fundraising Information**

**Can I still fundraise beyond the deadline for the minimum fundraising requirement?**

YES! The \$100 fundraising minimum must be met by May 13, 2020 but we encourage everyone to raise additional fund up to 2 weeks after the event to qualify for cool incentive prizes.

**How can I be a sponsor for this T2T Tower Climb?**

**Sponsors make a big impact on our event and we have many opportunities for promotions at our event. Please contact [Syracus@tunnel2towers.org](mailto:Syracus@tunnel2towers.org) for any vendor or sponsor opportunities.**

We are also seeking any donations of water, food or giveaways for our climbers.

For additional questions about the climb please contact [Syracuse@tunnel2towers.org](mailto:Syracuse@tunnel2towers.org)