

Frequently Asked Questions

1. **HOW LONG DOES the Pet-A-Palooza CONTEST RUN?** October 1st– October 14th
2. **WHO DO I CONTACT IF I HAVE QUESTIONS?** Please contact Louis (Bryan) Johnson, RN for any questions bryan.l.johnson_jr@uhc.com
3. **CAN I DONATE BY CASH, CHECK OR PAYROLL DEDUCTION?** No, the secure event site only accepts credit cards for this contest.
4. **CAN I VOTE MORE THAN ONCE?** Yes, vote as many times as you like for any region you want.
5. **CAN I VOTE WITHOUT MAKING A DONATION?** No, this is a fundraiser for UHCCF to help fund medical grants for kids.
6. **HOW WILL THE WINNER BE DETERMINED?** After October 14th, the UHCCF team will apply the last of the UHC match dollars and the pet with the most money raised will be declared the winner.
7. **WHAT IS THE PRIZE FOR THE WINNING REGION?** The winner will receive a \$25.00 gift card from Tail Waggers.
8. **WHO CAN PARTICIPATE IN THE CONTEST?** Anyone can participate by voting for their favorite pet picture.
9. **I AM A UHG, UHC OR OPTUM EMPLOYEE. HOW WILL MY DONATION BE SUBMITTED FOR THE UHC MATCH?** If you are an employee of UnitedHealth Group, your donation to UHCCF is eligible for to be matched 100% by UnitedHealthcare. If you want your donation to be matched by UHC make sure you select **'Yes'** to the question ***Do you consent to have your donation submitted for UHG to match?*** and provide your work email address. We will submit the information for your donation to an employee giving plan administrator for them to process the match request. That means that you can double your donation without having to lift a finger!
10. **WILL THE UHG MATCH BE INCLUDED IN THE DOLLARS RAISED ON THE CONTEST SITE?** The UHCCF team will periodically add the match totals throughout the contest.
11. **WHERE WILL MY DONATION GO?** Your donations help to provide UHCCF medical grants for children and families in your region. The UnitedHealthcare Children's Foundation (UHCCF) is a 501(c)(3) charitable organization that provides medical grants to help children gain access to health-related services not covered, or not fully covered, by their family's commercial health insurance plan. Families can receive up to \$5,000 annually per child (\$10,000 lifetime maximum per child), and do not need to have insurance through UnitedHealthcare to be eligible. UHCCF was founded in 1999. Since 2007, UHCCF has awarded more than 17,000 grants valued at over \$44M to children and their families across the United States. UHCCF's funding is provided by contributions from individuals, corporations and UnitedHealth Group employees. Learn more about the Foundation at UHCCF.org.
12. **HOW ARE CREDIT CARD TRANSACTIONS HANDLED? IS MY PERSONAL INFORMATION SECURE?** This will sound really official because we know how important it is. CrowdRise processes donations through WePay and Network for Good. WePay and Network for Good are not affiliated with CrowdRise. Both are PCI Level 1 Compliant (that's the best). WePay and Network for Good both use industry-leading Secure Sockets Layer (SSL) technology. WePay, based in Palo Alto, CA processes transactions for over 250,000 merchants. Network for Good is a Better

business Bureau Wise Giving Alliance accredited charity that meets all of the BBB standards for charity accountability. They have processed more than \$500 million in donations for 50,000 charities through their giving system.

13. **ARE DONATIONS TAX DEDUCTIBLE?** The UnitedHealthcare Children’s Foundation (Fed ID 52-2177891) is a Section 501(c)(3) tax-exempt organization under the Internal Revenue Code, and your contribution is deductible for Federal income tax purposes under Section 170(b)(1)(A)(vi) of the Code. Internal Revenue Service regulations require us to advise you that no goods or services were provided to you in whole or partial consideration for this contribution.
14. **HOW CAN WE CONTINUE TO SUPPORT UHCCF AFTER THIS CONTEST IS OVER?** You can help in several ways:
 - Go directly to UHCCF.org and donate anytime during the year
 - Donate to UHCCF using payroll deduction through the [United for Giving](#) program
 - Log into Amazon smile and select UHCCF as your non-profit charity – Amazon will donate .5% of all your purchases to the UHCCF
 - Purchase UHCCF items by clicking [here](#).
 - Visit the [UHCCF event calendar](#) to support an upcoming event.